

GUIDELINE FOR LOW TEMPERATURES BATTERY INSTALLATION

Winter Guideline for Sungrow batteries users.

05.12.2022

SUNGROW Batteries usage instructions

A kind reminder to SUNGROW customers

Dear SUNGROW Customers,

Since temperatures are decreasing and winter is approaching, although it has been already mentioned in our battery's user manual, we would like to highlight the importance of battery storage and installation.

Please keep in mind the few following points:

- Always place your batteries at **ambient temperatures** between 10°C and 30°C. This will keep your batteries working properly and safely.
- If necessary, when batteries are **not going to be used** for a long period of time, you could store your batteries within the temperature range of -10°C to 35°C for no more than 6 months. Keep in mind your battery must be fully charged before storing it.
- It is also important to remind you at this time that, as stated in the user manual, the operating temperature for **charging mode** of the batteries is from 0°C to 50°C. For ambient temperatures outside this range charging will not be possible.
- Keeping the batteries at temperatures outside the previously mentioned ranges will lead the product to be out of the scope of Sungrow's warranty.

Thank you for your understanding, we wish you happy holidays.